



Welcome to HMEDA

Founded in 1994, the Home Medical Dealers' Association of British Columbia (HMEDA) represents Suppliers and Manufacturers involved in providing home medical equipment to people living in BC.

We work together with healthcare professionals in achieving common goals, resulting in better care and improved independence for children, adults and seniors in British Columbia.

Objectives

To facilitate and provide a forum for sharing information, remaining abreast of industry trends and challenges, addressing and resolving issues within the Home medical Equipment Industry.

To advocate for the interests of Clients, Health Care Professionals and Members related to policies and initiatives of regulatory authorities, government and related organizations within the Home medical Equipment Industry.

To promote and provide leadership in upholding and promoting a high standard of care and professionalism throughout the Home Medical Equipment Industry and to work in partnership with other interested parties in this endeavour.



Why work with a HMEDA member?

HMEDA members aim to provide clients with the most suitable piece of equipment to meet their needs.

An assessment period is a unique service members offer. During this time, equipment may be available for trial so clients can be assured they are selecting equipment that best meets their needs.

We work closely with other healthcare professionals, specifically occupational therapists, to insure rehab equipment being recommended meets the client's long term medical needs.

Our members stress the importance of post-delivery service. With many clients unable to bring equipment in for service, HMEDA members have mobile technical departments fully trained in troubleshooting problems.

Members offer a range of products and services, including;

- Walkers
- Rollators
- manual wheelchairs
- power chairs
- scooters
- transfer aids
- hospital beds
- pressure-relief mattresses
- bath safety equipment.

When it comes time to purchase a piece of medical equipment, select a HMEDA member. We provide exceptional service during the assessment and after delivery.

Questions to ask when selecting a Home Medical Equipment Provider:

- 1) How long has your company been in business?
- 2) How many manufacturers do you carry?
- 3) What happens if my piece of equipment breaks down?
- 4) Do you have a mobile service department?
- 5) Can items be repaired in your store, or do they have to be shipped back to the manufacturer?
- 6) How many technicians do you have on staff?
- 7) What level of repair parts do you carry in stock?
- 8) Does your staff regularly attend training and education sessions?
- 9) What equipment do you have available for trial?
- 10) Do you work with my funding source?

Standards of HMEDA Members

As members of the Home Medical Dealers Association of BC, we subscribe to and pledge to uphold the spirit and intent of the following code of ethics:

To act at all times with courtesy, honesty and integrity.

To serve all in need of healthcare products professionally and to the best of our ability.

To strive continually to improve healthcare services.

To conduct business honourably without disparaging the products or services of others and without engaging in unfair or deceptive commercial practices.

To instil the spirit and intent of this code of ethics in all persons in our service.

To cooperate with fellow members to uphold this code and the lawful objectives of the association.



HMEDA MEMBERS

Please visit our website
www.hmeda.com > **Members**
to find a member in your area.



For further information, contact HMEDA

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